The World of YES, located at Molenstraat-Centrum 1 in the city of Apeldoorn, The Netherlands, is responsible for the processing of personal data as shown in this privacy statement.

Contact details:
Website: www.the-world-of-yes.com
Phone number: 003185-0602792
E-mail: info@the-world-of-yes.com

PERSONAL DATA WE PROCESS

The World of YES processes personal data because you are using our services and/or because you provided us with your personal details yourself. A list of personal data that we process can be found below:

- First- and last name
- Date of birth
- Address data
- Phone number
- E-mail address
- Other personal data that you actively provide us, for example when you create a user profile on our website or in other (telephone) correspondence.

SPECIAL AND/OR SENSITIVE PERSONAL DATA WE PROCESS

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years, unless they have permission from parents or guardians. However, we cannot check whether a visitor is older than 16 years. We encourage parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this permission, please contact us at info@the-world-of-yes.com and we will delete this information accordingly.

FOR WHAT PURPOSE- AND BASED ON WHAT RULES WE PROCESS PERSONAL DATA

The World of YES processes your personal data for the following purposes:

- To create a user account and profile in the Online Learning Portal
- Create a certificate after completing one of the training courses in the Online Learning Portal
- Handling your payment
- To reach you via phone or e-mail when this is necessary to carry out our services

AUTOMATED DECISION-MAKING

The World of YES does not make decisions based on automated processing on matters that can have (significant) consequences for people involved. Our understanding of automated processing is any decisions taken by computer programs or systems, without involving a person (for example, an employee of The World of YES).

HOW LONG WE STORE YOUR PERSONAL DATA

The World of YES does not store your personal data longer than is strictly necessary to achieve the goals for which your data is collected. We use a storage period of 3 years after you have entered our program.
SHARING PERSONAL DATA WITH OTHERS

The World of YES only shares personal data with others when this is strictly necessary to achieve the services you have agreed upon, in order to fulfill local Dutch laws.

COOKIES, OR COMPARABLE TECHNIQUES, THAT WE USE

We use the following cookies on our website:

- Functional cookies: such as session- and login cookies to keep track of session- and login information
- Anonymized analytical cookies: to gain insights into the visits to our website based on information about visitor numbers, popular pages and popular subjects. This way, we are able to adjust communication and provision of information to the needs of our visitors of the website. We can’t see who is visiting our website, or from what computer this visit is taking place.

More specifically, we use the following cookies:

- Google Analytics anonymized (analytical cookies).

VIEW, MODIFY OR DELETE PERSONAL DATA

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent to the data processing or to object to the processing of your personal data by The World of YES, and you have the right to data portability. This means that you can submit a request to us to send the personal information we hold in a computer file to you or another organization advised by you. You can send a request for access, correction, deletion, and data transfer of your personal data, request for cancellation of your consent or objection to the processing of your personal data to info@the-world-of-yes.com. To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make sure your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) are black in this copy. This is to protect your privacy. We respond as quickly as possible, but within four weeks, at your request. The World of YES also wants to point out that you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link: https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons

HOW WE SECURE PERSONAL DATA

The Word of YES takes the security of your personal data very seriously and will take measures to avoid abuse, loss, unauthorized access, unwanted disclosure and unauthorized modifications. If you have any reason to believe that your personal data is not secured, or if there are any signs of abuse, please do contact our colleagues at info@the-world-of-yes.com.